

## **COVID-19 Response Measures**

At Animate Animal Health, the Health & Safety of our staff and customers is of the utmost importance.

In line with the advice and guidelines of the World Health Organization, we have taken proactive steps to remain operational while maintaining the highest hygiene standards for your safety.

Our staff has been empowered with information and preventative measures. At our different offices as well as at the production facilities these measures were implemented.

Frequently cleaning high traffic areas is priority and we also have hand sanitizer available in all strategic positions.

- Every member of our team has undergone additional training on the importance of strict hygiene and hand-washing procedures.
- All members of the team are required to clean their hands before entering their workstations and after any interaction with other members of the team.
- Bottles of disinfectant have been provided to all teams to clean all surfaces and or equipment after production.
- Our drivers and couriers have been instructed to sanitise all touchpoints in their vehicles regularly.
- Visitors to our premises are discouraged, excluding suppliers and couriers.

For many years we have been guided by good values. These values will guide us now as we face the uncertainty and impact of the Coronavirus, Covid-19.

As we are a low-risk zone, our operations will continue normally during this time, however, should you feel ill or flush, please reschedule your visit to our premises.

We will notify you/be in contact with you should there be any changes to our operations.